

WARRANTY STATEMENT

Skilled and experienced craftsmen assemble Stateline Power Corp products. Each unit is fully tested and carefully inspected before leaving our facility to ensure that you are receiving the highest quality product available. Stateline Power Corp warrants, to the original purchaser, for the period as indicated below, the product to be free from defects in material and workmanship. Repair, replacement or appropriate adjustment at Stateline's option will be furnished if the product, upon Stateline's discretion, is found to be properly installed, maintained and operated in accordance with supplied instruction manuals. This warranty does not apply to malfunctions caused by damage, misapplication, repairs by unauthorized persons or normal wear.

Products Coverage Period (from invoice date)

Generating Sets - <u>Prime Power</u> One (1) year – Unlimited Hours

- <u>Standby Power</u> Two (2) years – Maximum 1,000 Hours per year

Limitations and Exclusions

Stateline shall not be liable under this warranty for:

- Unauthorized repair without prior approval from Stateline Service Department.
- Any engine or component that has been altered, used, maintained, serviced or stored other than in accordance with the manufacturers' recommendations.
- Normal wear, routine maintenance, adjustments and consumable parts, i.e belts, filters, hoses, etc.
- 4. Damage due to accidents, improper installation or handling.
- Damage due to operation with improper fuels, oils, or at speeds, loads contrary to operational instructions.
- Damage due to neglect such as: insufficient oil, lack of proper maintenance of air intake, insufficient coolant.
- 7. Failure to perform scheduled maintenance.
- 8. Failure to exercise with proper loads in standby applications.
- 9. Use of non-factory approved parts and/or procedures.
- Original installation and start-up costs.
- 11. Rental Equipment during repairs and/or shop supplies.
- 12. Investigative costs unless found to be warrantable repair.
- 13. Damage due to rain, wind, lightning, or other acts of God.

Specific Proprietary Component Warranties:

- 1. Engines: Refer to manufacturer warranty.
- 2. Alternator/End: Refer to manufacturer warranty.
- 3. Engine Controllers & Electrical Components: One (1) year <u>parts only, no labor</u>
- 4. Circuit Breakers / Automatic Transfer Switches:

 Cutler-Hammer One (1) year <u>parts only, no labor</u>

 GE Zenith One (1) year <u>parts only, no labor</u>
- Radiators (except as mounted on Perkins engines): One (1) year parts only, no labor
- 6. Fuel Tanks: One (1) year parts only, no labor

Items specifically not covered under warranty:

- Starting batteries
- Maintenance items such as fuses, lamps, filters, clamps and common hardware.
- Stateline shall not be liable for any incidental or consequential damages of any kind including but not limited to: labor costs, installation costs, telephone charges, transportation charges, custom duties, crops, livestock etc. associated with replacement or repair of defective parts or equipment failure.

Warranty Claim Procedure

A Start up form/Warranty <u>card must be on file</u> with Stateline Power Corp. This form must be completed and received within thirty (30) days of the date of the invoice. To obtain warranty service contact Stateline Service Department by phone (937) 547-1006 or by fax (937) 547-1014 or write to Stateline Power Corp 650 Pine St., Greenville, Ohio 45331. Unless customer has a credit account established with Stateline Power Corp that is current, all warranty parts will be billed to the customers' credit card or prepayment arrangements made. At the time the defective part is received by Stateline Power Corp and is determined to be warranty, the customer will receive a full refund for the part. Stateline Power Corp makes no other express or implied warranty other than as specified above. Any statutory warranties including any warranty of merchantability or fitness of purpose is expressly limited to the duration of this warranty.

This Warranty Statement supersedes all previous documents. As revised 3/11